

Advanced Elder Mediation Professional Development

A timely opportunity for accredited mediators to learn from highly credible leaders of elder mediation. Adelaide, South Australia, over three days in early April 2019.

As our societies actively confront the many aspects of ageing well, increasingly, the potential for harmonious resolutions offered by Elder Mediation has risen to prominence.

This tailored, advanced professional development program is designed to expand and enhance your present knowledge and skill level in the fast-emerging field of Elder Mediation. It will suit all full-time, part-time mediators, consultants, coaches and trainers.

A central theme of the program will be to further sensitise participants to the different and underlying needs of older people through the strategic refinement and use of referral sources from within our traditional helping professions.

When people face some of the challenges that are embedded in age-related issues, there are numerous questions and unease about how to interact or proceed in a way that will alleviate concerns and yet still maintain important and amicable relationships.

The compassionate, highly-skilled Elder Mediator readily finds occasions to reassure and develop trust by thoughtfully attending to those worries from the outset.

This highly person-centered model has proven to inspire a willingness and enthusiasm by participants to invest and further develop proficiency. One necessary element is the action we take to recognise and validate each transforming moment as it presents and as conversations unfold.

Your Certification or CPD Hours

- This course provides twenty-one (21) hours for certification or CPD purposes.

Your Deadline Registration Date: Friday 22 February 2019

- Contact Dale Bagshaw by email to apply by providing your name, contact details and a short CV or BIO with details of your mediation training and experience – dale.bagshaw@unisa.edu.au
- Or phone Dale on +61 (0) 408 805 641 if you require more information.

Your Course Content

Our course is intended to enhance our participants' knowledge and skill level in the areas of:

- **Advanced Elder Mediation Skills:** Development of high-level mediation skills; the use of resourceful questions; life experience as a teaching tool to building advanced support and sensitivity skills.
- **Culture:** Ageing issues in high-context and low-context cultures. Changing the culture of our society so that all citizens recognise and understand the value of skillful Elder Mediation.
- **Intergenerational Supports:** Capitalising on and appreciating differences as well as shared commonalities.
- **Ageism:** From internalized ageism to social inclusion, active aging policies and lessons learned.

- **Engagement:** The continuum of abilities from the healthy brain to the diseased and/or traumatized brain. The nature and impact of grief and loss and its implications for engagement of all participants.
- **Elder Abuse:** Elder Mediation strategies – screening, early intervention and prevention.
- **Ethical and Legal Considerations:** Balance of power, the resource team, supporting the self-determination of all participants, guardianship, capacity, consent and the necessity for ongoing legal input.

Your Specialist Trainers

- **Judy McCann-Beranger (Canada)**, founder and Board member of the Elder Mediation International Network (EMIN) - <https://elder-mediation-international.net/> - Chair of the EMIN Summits, EMIN certified mediator and highly experienced international elder mediator and trainer.
- **Associate Professor Dale Bagshaw (Australia)** founder and Chair of the Elder Mediation Australasian Network (EMAN) – www.elder-mediation.com.au - Board member of EMIN and member of the EMIN Certification Committee, EMIN certified elder mediator, and Australasia’s most experienced elder mediator and trainer.

Your attendance

Participants of this program are nationally accredited mediators and family dispute resolution practitioners (or the equivalent) who have completed basic, three-day elder mediation training. These participants are given first preference through a completed registration submitted before Thursday 14 February 2019. Places may be available for accredited and experienced mediators who have not had prior training and who are working in this field.

There will be a minimum number of 12 and a maximum number of 24 participants.

Prior mediation training and experience at the Australian National Mediation Standards Board level is essential.

Key Dates

Wednesday 3, Thursday 4, Friday 5 April 2019 with an optional day, Saturday 6th April 2019.

Attendance will be required for the full three days. Fourth day, Saturday April 6th is optional to video record your role-play as an elder mediator for elder mediation certification purposes.

Some participants will want to be videoed as an elder mediator in a role-play for International (EMIN) Australasian (EMAN) purposes and will have that opportunity on Day 4. It will be essential to bring your own video camera or smart phone so as to video the role-play.

Instructions and a case study will be available to ensure that the role-play will meet EMIN or EMAN certification requirements.

The Venue

Offices of Relationships Australia, South Australia

49A Orsmond Street, Hindmarsh SA 5007.

Parking is available.

Your Registration

Registration Fee: AUS \$1,200

Refreshments and light lunches provided each day.

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Please note: -

- Online payment will not be required until receipt of applications from a minimum of twelve (12) eligible participants.
- Instructions for online payments will be provided at that time.

Your Accommodation in Adelaide for interstate, New Zealand and other participants - the venue is accessible by trams travelling West from North Terrace to the Entertainment Centre. Orsmond Street is a short walk from the last stop, continuing in the same direction.

Closest accommodation to the venue (in order of price):

- Break free Adelaide (cheapest – apartment style)
- Adelaide Rockford
- Stamford Plaza
- Hotel Grand Chancellor
- Intercontinental Adelaide (most expensive)

Your Certification

- This advanced, elder mediation professional development workshop forms part of the certification requirements for the Elder Mediation Australasian Network (EMAN) or Elder Mediation International Network (EMIN) certification - <https://elder-mediation-international.net/become-elder-mediator/>. EMAN is currently developing requirements for EMAN certification.
- A minimum of 100 hours of specific education and training is one of the requirements for EMIN Certification. To maintain EMIN certification, at least 15 hours of training and professional development is necessary as well as 10 hours of elder mediations/co-mediations/coaching opportunities a year.
- This course provides 21 hours for certification or CPD purposes.

More about your Specialist Trainers



Judy McCann-Beranger

BA, B Ed, MA(Psychology/Hons), CCFE, Cert CFM, EMIN Cert EM

Judy is an International trainer, bestselling author, guest lecturer and certified Family Mediation Canada Family Comprehensive Mediator and Elder Mediator. She is Chair of Summits for the Elder Mediation International Network and has led nine (9) World Summits on Elder Mediation.

Judy is also the Chair of Certification for Family Mediation Canada; is a past president of Family Mediation Canada, Family Service Canada and Past Chair of the Elder Mediation International Network.

Judy has been involved in several research initiatives on elder mediation and led a community-based research project to inform the practice of elder mediation. She is also the Employee Assistance Coordinator for Teachers in Newfoundland, Canada.

She is a recipient of several National awards along with the EMIN Sherren Award. On presenting the award at the Canadian Embassy in Dublin, Ambassador Patrick Binns, congratulated Judy for her exceptional contributions to the advancement of elder mediation globally and remarked on her tenacity, leadership and inspiring work – both in Canada and abroad in bringing together some of the greatest minds in the world on elder mediation. Patrick said: *“The resultant positive impact on families around the world is to her credit”*.



Associate Professor, Dr Dale Bagshaw

Dip Soc Stud, BA, M Soc Admin, PhD, EMIN Cert EM

Contributions to dispute resolution in the field of ageing.

Dale is a Certified Elder Mediator with the *Elder Mediation International Network (EMIN)* and an adjunct Associate Professor in the School of Psychology, Social Work and Social Policy, *University of South Australia* - she was previously Head of School, the Director of Postgraduate Studies, Program Director for the Masters/Graduate Diploma in Mediation and Conflict Resolution and the Doctor of Human Service Research, and Director of the *Centre for Peace, Conflict and Mediation (1973-2009)*.

In 2007, she led the research team that wrote the first South Australian Government’s ‘Strategy to Prevent the Abuse of Older South Australians 2007-2014’ and is a member of the Steering Committee, Office for the Ageing, Department for Health and Ageing which reviewed the plan and produced the report – ‘Strategy to Safeguard the Rights of Older South Australians 2014-2021’. She continues on the Steering Committee to oversee the implementation of the new plan and advise on other matters to do with elder abuse, including the new legislation.

Dale has led many research teams at a national and international level, including those focused on domestic and family violence, family law, elder abuse and elder mediation, has published the findings of her research in peer reviewed journals and books and presented many papers on the topics at national and international conferences. Her most recent research was funded by an ARC-Linkage grant and the SA Office for the Ageing, with in-kind contributions from 5 partner agencies, and focused on the use of older-person-centred mediation as a strategy to prevent the financial abuse of older people by their family members.

Dale convened the 6th *World Summit of Mediation with Age-Related Issues* in Adelaide in 2013, is the Chair of the *Elder Mediation Australasian Network* (EMAN), which she developed post-Summit, and has developed and maintains a comprehensive resource-rich website for elder mediators, older people and their families (see www.elder-mediation.com.au). She is a member of the International Board and Certification Committee of the *Elder Mediation International Network* (EMIN), and has worked with the latter committee to develop international certification standards for elder mediators relevant to Australasia. In April 2015, she developed and delivered the first comprehensive training program for elder mediators from Australia and New Zealand, which in part meets the EMIN certification requirements, and has continued to give presentations and run workshops, including for Relationships Australia and the Resolution Institute (Australia and NZ). Dale has been a consultant with the South Australian *Office for the Public Advocate* and *Catalyst* (previously the *Seniors Information Service*) and is an elder mediator in private practice.

In 2013, Dale received the *Sherren Leadership Award* from the Elder Mediation International Network for her '*contributions to the global advancement of mediation with age-related issues*'. In 2014, she received the *LEADR Michael Klug Award* for her '*innovation and leadership in the field of dispute resolution*'; and in 2015 the *Resolution Institute's Practitioner Award* for her '*contribution to the development of others in DR*'.

Register soon - places limited to 24 participants only.

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