

Elder Mediation: Essential Knowledge, Values and Skills

30 hours of Online Training from March 14 to May 10, 2023

A timely opportunity for mediators to learn online from a highly experienced leader and trainer in the field of Elder Mediation.

- This tailored, professional development program is designed to enhance your present knowledge and skills in this fast-emerging field. A central theme is to sensitise participants to the needs, experiences and challenges facing older people, their families and communities and the implications for mediation.
- Elder Mediation is a person-centred, focused, preventative, respectful process – usually multi-party, multi-issue and intergenerational. The mediator facilitates discussions focusing on present strengths and assists participants in addressing their stated wishes or concerns. Elder Mediation normally involves large and more varied numbers of participants.
- Face-to-face programs have been successfully delivered by the presenter in most Australian States and New Zealand for Relationships Australia, the Resolution Institute and other groups of experienced mediators and an enhanced, popular online program was introduced in 2020.

Eligibility

Prior mediation training and experience at the Family Dispute Resolution or Australian National Mediation Standards Board level is preferred.

Your Elder Mediation Certification or CPD Hours

This course provides thirty (30) hours towards the Elder Mediation International Network's (EMIN) Elder Mediation Certification and/or for CPD purposes.

Your Specialist Trainer

Professor Dale Bagshaw, Dip Soc Stud, M Soc Admin, PhD, Cert EM (Advanced): Adjunct Professor, Justice and Society, University of South Australia, founder and Chair of the Elder Mediation Australasian Network (EMAN) – www.elder-mediation.com.au - Board member of the Elder Mediation International Network (EMIN) and member of the EMIN Certification Committee, Advanced EMIN Certified Elder Mediator, and Australasia's most experienced Elder Mediation trainer. Since the 1980's, Dale has trained hundreds of mediators in Australia and 11 different countries and more recently has trained elder mediators and counsellors in most Australian States and New Zealand. For Dale's bio go to: <https://people.unisa.edu.au/dale.bagshaw>

Your attendance

Active participation in the 10 x 3-hour sessions via zoom will be required. Each session will be recorded and made available to any individuals who are unable to attend for one or two sessions. Participants will be expected to submit a reflective piece addressing specific questions in relation to any session missed.

Key Dates and Adelaide times:

The course will start with a one-hour introductory session at 11 am on Monday March 13, 2023, followed by Session 1 on Tuesday March 14, 2023 from 11am – 2 pm. Continuing online classes will be held on consecutive Tuesdays from 11am to 2pm until May 10, 2023.

Your Registration

Applications due by Match 1, 2023.

- To apply please email to Dale Bagshaw your name, organisation, contact details (email address and mobile phone number) and a short CV or BIO with details of your mediation accreditation, training and experience and your experience in the field of ageing - dale.bagshaw@unisa.edu.au
- A minimum of 10 and maximum of 15 participants will be accepted into this online program so please register as soon as possible to ensure that you have a place.
- Phone Dale on +61 (0) 408 805 641 if you require more information.

Registration Fee: AUS \$1200.

Instructions for online payments, invoices and tax receipts will be provided by Rhonda Whitfield when you are accepted into the program. Payments can be made via PayPal or Bank Transfer.

Feedback from the 2021 online Elder Mediation Training

Would you recommend this online training to others? 100% responded in affirmative.

What were the strengths of this training?

- *Passionate Facilitator, Dale was able to share her incredible wisdom, knowledge and skills to enable deep understanding of Elders needs, their strengths, capacity, rights and how paternalism and ageist views exist and can lead to shutting down the voice of our seniors.*
- *My work brings me into daily contact with Elder abuse and this course has strengthened my understanding and confidence to mediate in large groups when family complex and dynamics exist.*
- *I have found the skills and knowledge gained in this course and practiced over the weeks have translated into my current work and have noticed that I have been enabled to maintain a neutral position and mediate elder cases effectively, whilst ensuring the Elder remains central at the core of all decision making and choices, even where capacity may be limited.*
- *I believe, my mediation practice with Elders and their complex families has been taken to a new and confident level. I have already seen outcomes for families improved as a result of newly developed skill and practice.*
- *Thank you, Dale, for a truly inspiring and one of the best trainings I have attended.*
- *The preparation and dissemination of the content. Small group sessions. Variety of experience within the group and encouragement to participate. The persistence in ensuring we get the message of how to “relax” in a mediation and not stick to a pre-conceived/previous learning “agenda.” I think the length of the three-hour sessions was just right and necessary.*
- *The depth of Dale’s knowledge and the clear manner in which she communicated information and examples. The size of the group was good, allowing sufficient discussion and small enough that we were able to become familiar.*
- *An easy to follow, while sophisticated and comprehensive content. Presentation was always relevant to the topic, sought and relevantly took into account participants’ interests and preferences. There was always time for discussions and everyone’s participation. The case studies were relevant and appropriately illustrated the topic on the day/session. A friendly and interesting teaching style – thank you!*
- *Dr Dale is highly skilled and experienced and expert professional is passionate to train and impart her skill and experience to all the participants and the training was interactive and innovative. We have learnt so much from her.*
- *Dale’s knowledge and experience, and her willingness to share both. In my workplace “mediation” has become synonymous with mandated FDRP processes for separating parents, so it was liberating to be given permission to think outside that particular box. The readings were excellent and the case studies too.*
- *Comprehensive and significant*
- *Wealth of knowledge*
- *Having an excellent role model in elder mediation*
- *Dale has exceptional skills and experience in mediation and specifically in the elder mediation space. What she brings personally, on top of the information, is possibly the most valuable piece of the training. The training is generally excellent – it covers the essential elements of elder mediation and the pace, and the balance of time spent on each topic is well measured. I have learned a lot and I believe it will equate to growth in many areas of my work. The final(optional) session on capacity assessment with Dr Lonie was invaluable. I will definitely use the learning in my work with clients, and I would highly recommend this to other elder mediations, along with the main course.*